



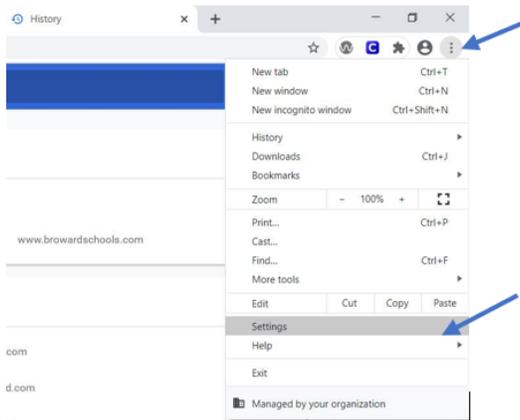
STMS SSO/Clever Login Troubleshoot Instructions

Clear your history

1. On your computer, open Chrome.
2. Press Ctrl + H keys at the same time.
3. On the left, click **Clear browsing data**.
4. From the drop-down menu, change time range to **All time. ...**
5. Click **Clear data**.
6. Once it is finished, close all chrome browsers and reopen.
7. Try to log into Clever. If you still have issues, try the next set of instructions below.

Allow cookie:

1. Select the three-dot menu at the top and select **Settings**.



2. Scroll down to '**Privacy and security**' and select '**Cookies and other site data**'
3. Scroll down to '**Sites that can always use cookies**' and select '**ADD**'
4. Enter the following data exactly
[https://\[.*\]fs.browardschools.com:443](https://[.*]fs.browardschools.com:443)
5. Select the box '**All cookies, on this site only**' then select '**Add**'
6. Close the tab and try to log to Clever